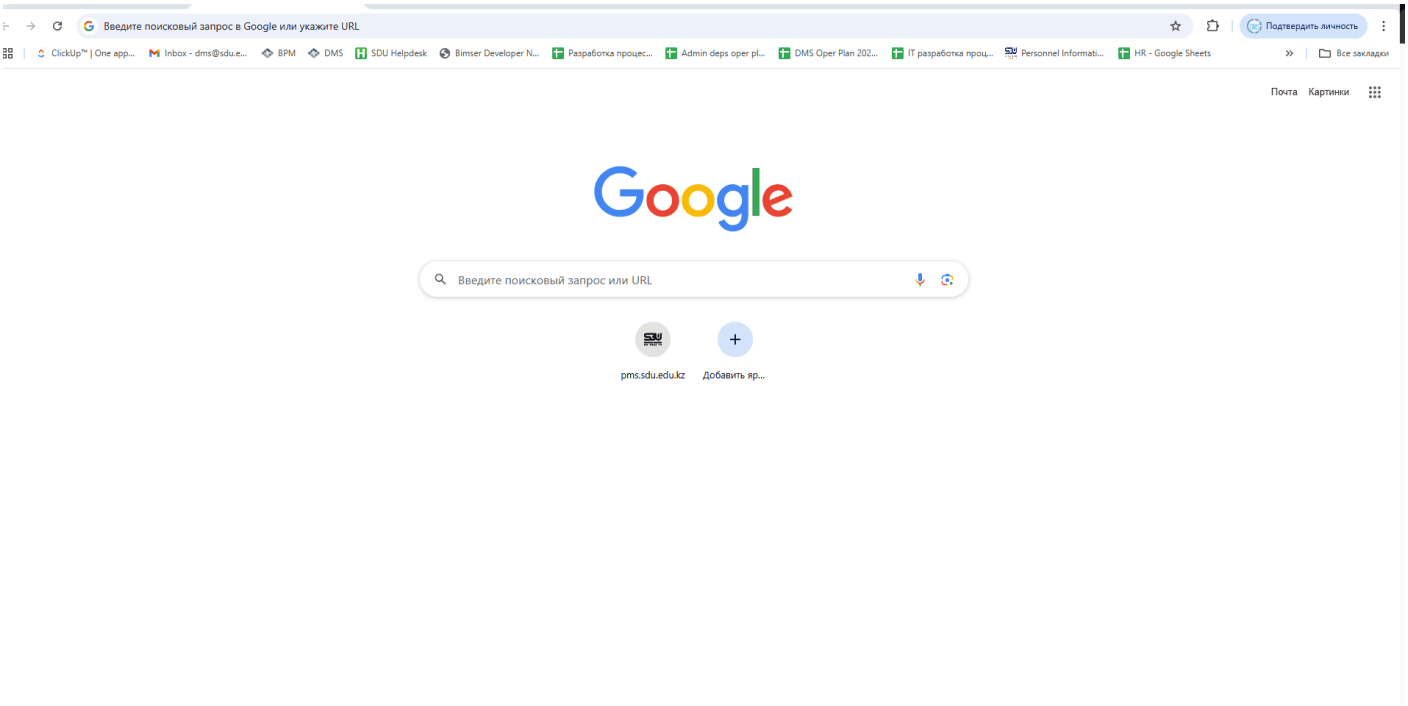
FAQ

Password change:

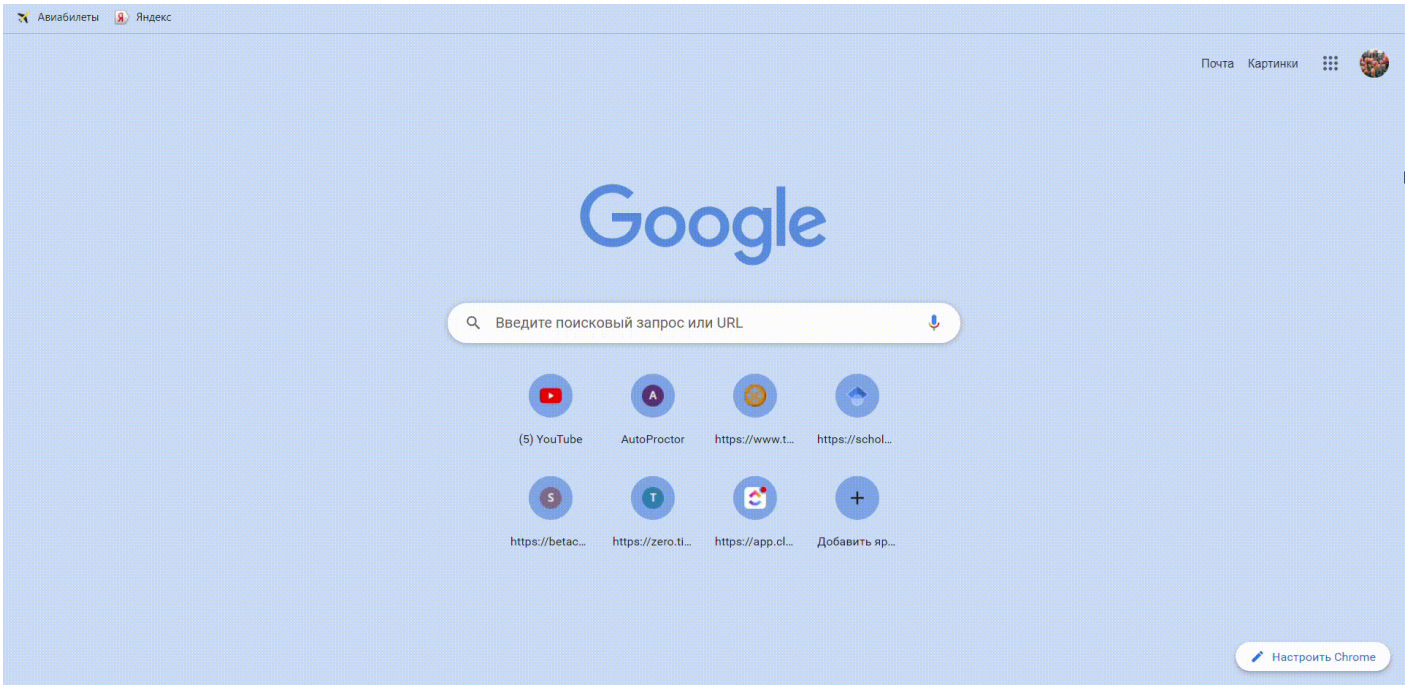
PMS and BPM systems use the same password. If you forget your password, you can change it as follows:



- *Open a website [pms.sdu.edu.kz](pms.sdu.edu.kz)*
- *Click "**Forgot password**";*
- *Write your full name, for example: name.surname;*
- *Follow the link from "**Personal Management System - Reset Password link**"to your mail;*
- *Enter a reset password;*
- *The new password is used in PMS and BPM systems.*

Helpdesk ticket:

If you have any questions about DMS:



- *Open a website helpdesk.sdu.edu.kz ;*
- *Click "Submit Application" and select DMS;*
- *Fill in the details;*
- *Send your message.*

Revision #16
Created 2025-02-21 09:09:04 UTC by Shynar Toktar
Updated 2026-01-05 08:47:11 UTC by Shynar Toktar